



## CANCELLATION POLICY

If you are unable to keep your appointment, we require 12 hours notice. Failure to do so will result in a **\$25.00** fee charged to the patient. You may call our office and leave a message on the voicemail if it is afterhours or you can email us at [info@theramaxrehab.com](mailto:info@theramaxrehab.com). A friendly reminder will be given at the first occurrence; however, charges will apply thereafter. Failure to follow this policy will result in a NO SHOW for a scheduled appointment, with the consequence of a **\$50.00** charge.

Together, we are accountable to your physician to see that you achieve positive outcomes. TheraMAX is responsible to help you achieve your rehabilitation goals. It is YOUR responsibility to be here for your appointment. When a timely cancellation of an appointment is not made, that slot cannot be assigned to another patient, creating a scheduling conflict.

**This policy will be strictly followed.** We do understand an emergency may occur, but it is important that we are respectful of everyone's time.

I, \_\_\_\_\_, have read the information  
(Patient name - print)  
stated above, and agree to all terms mentioned herein.

\_\_\_\_\_  
(Patient's signature) Date: \_\_\_\_\_